



### **Here's what our customers say:**

[RE pedagogy book]: "I'll be one of the first to order it and recommend it to some of my friends that are also studying for this exam....Thanks again....Your book is going to be a huge help." – *J.T.* \*

"Thank you so much for making these packages!! I've never taught music history before and....I thought maybe I should follow one of my friend's advice and get your package. What a lifesaver! So thank you thank you thank you, a thousand thank yous!" – *C.C.*

"A friend of mine who is finishing off the theory for her ARCT mentioned that she was having difficulties finding material for grade 5 History and I sent her your website. She ordered the needed sections and was very happy with the service and quality." – *R.T.*

"I wanted to tell you how much we appreciate your materials, having ordered the other two packages and the corresponding flash/except etc. cards. They all have made these courses so much more 'do-able' and as Mom and Dad, helping the boys with their studies, we've really enjoyed what we've learned. It's particularly nice to have all the needed information in one package, as our 8th Edition Enjoyment of Music does not cover all..... Just a note to encourage you by way of sharing how very much we appreciate having your package for studying." - *S.H.*

"Thanks for such efficient customer service...Once again, thanks for all the effort you have put into publishing these reliable resources. It has made my life (and I'm sure a lot of other teachers feel the same way) so much easier." – *G.S.*

I [am] a long term fan of yours!! Keep up the good work!! My students love your excerpts flashcards (which means they don't have to do them their selves or poor parents sitting in front of the TV gluing away) Looking forward to new products! - *J.W.*

[RE an order that we inadvertently sent out late and then couriered to the customer]: Thank you so very much for taking care of it in this way! The package arrived on Christmas Eve. Don't worry about this, mistakes happen, what's important is how the mistakes are fixed. I will not hesitate to order from you in the future. In fact, I have sung your praises to others. - *J.T.*

"Thank you very much for your generous scholarship. I really appreciate how people like you encouraged young artists like myself. I will use my scholarship to further my musical studies." - *B.L.* (Longbow Publishing scholarship recipient at the 2005 RCM Alumni scholarship recital in Burnaby, BC)